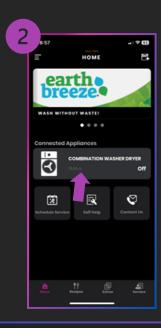
DETERMINING THE SOFTWARE VERSION FOR THE ULTRAFAST COMBO



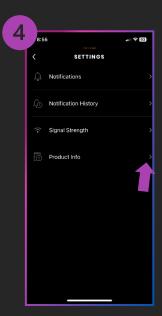
To check which software version you have running on your UltraFast Combo and if a software update is available, you can utilize the SmartHQ App.

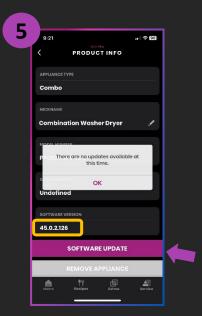
- 1 Ensure your Combo is connected. The Wi-Fi icon should be shown in the top right corner of the LCD screen. Follow instructions here if you need to connect:
- 2 From the SmartHQ, select the widget for your Combo.
- 3 Next, select the gear icon for the Combo's Settings.
- Click on the > icon for the Product Info tab.
- 5 The Software Version will be displayed. Tap on SOFTWARE UPDATE to see if an update is available. If so, follow the instructions.













FINDING THE UPD ID ON YOUR ULTRAFAST COMBO



When requested by GE Appliances for the purposes of remotely monitoring your UltraFast Combo for diagnostics, please provide its UPD-ID once it has been connected using SmartHQ.

- Ensure your Combo is connected. The Wi-Fi icon should be shown in the top right corner of the LCD screen. Follow instructions here if you need to connect:
- 2 After pressing Menu, navigate to the Wi-Fi menu item and press SELECT.
- 3 Confirm Wi-Fi is "On" and SELECT the ID menu item
- 4 Write down or take a picture of the UPD 12-digit alphanumeric code and share it with your GE Customer Care agent.



